

Residential Rebate Program Terms and Conditions



Updated July 2025

PROGRAM RULES AND DETAILS ARE SUBJECT TO CHANGE WITHOUT NOTICE.

Qualifications for Program

Each rebate recipient must be an OPPD residential customer (on a residential rate), with OPPD account(s) in good standing. Property landlords do not qualify for residential rebates unless they are the current OPPD account holder. Additionally, all rebate recipients must meet the requirements (the "Rebate Requirements") set forth in the following programs (a "Program Type"): (a) HVAC tune up.

Rebate Funding Requirements

Rebates for each Program Type will be awarded in amounts no greater than the Residential Rebate Amounts set forth in [Exhibit A](#) attached at the end of these Terms and Conditions. Rebate amounts may be further limited by the Disclaimers and the Rebate Requirements. Rebates are fulfilled on a first come first served basis.

If the program budget is exhausted during the calendar year the program will become SOLD OUT. No applications for the program will be accepted until after January 1st of the following year, provided the program is funded for that calendar year. Applications will be able to be submitted electronically when the software is reset which will occur between January 1st and 10th of the year following SOLD OUT.

General Terms and Conditions

1. This program is subject to change or cancellation without notice.
2. OPPD reserves the right to verify sales transactions and inspect projects prior to and after rebate payment.
3. OPPD reserves the right to install a metering device on existing and new equipment to verify energy savings.
4. OPPD reserves the right to limit or to decline to provide rebates in its sole discretion. Refer to specific Rebate Requirements and the Residential Rebate Amounts for established rebate limits.
5. Submitting incomplete or missing information will delay processing of the rebate.
6. The customer/contractor certifies that each energy-efficiency measure complies with all federal, state and local safety, building and environmental codes.
7. Falsifying any information may lead to cancellation of this and future rebate applications, a claim by OPPD for the return of any rebate payments and/or the exercise by OPPD of available legal remedies.
8. OPPD shall own all rights to existing and future emissions credits, efficiency certificates, renewable energy credits, tradable renewable certificates and/or any and all other environmental benefits associated with the implementation of all projects that receive OPPD rebates.

Tax Credits

Consult your tax advisor for any applicable federal tax incentives available for installation of energy-efficient equipment.

Nebraska Department of Environment & Energy (NDEE)

Consult NDEE regarding its low-interest loan program as a financing option.

Disclaimers

1. OPPD does not offer any warranty or guarantee of any kind, express or implied, as to the performance of any equipment installed by or on behalf of the customer.
2. OPPD expressly disclaims all warranties, express or implied by law, including but not limited to any warranty of fitness for a particular purpose or warranty of merchantability with respect to equipment installed by or on behalf of the customer.
3. OPPD does not endorse any manufacturer, contractor or vendor, or any product or system design. The customer is solely responsible for the contracting of and payment for any equipment installed on the customer's premises. There is no contractual relationship, express or implied, created between OPPD and any vendor, contractor or other person or entity hired by the customer to design, install, maintain or repair the customer equipment.
4. The customer/contractor is responsible for the proper disposal and/or recycling of any waste generated as a result of the project.
5. OPPD shall not have any liability to the customer or to any third party for any injury (including death), loss, damage, cost or expense of any kind ("Liabilities") arising from or related to any equipment on the customer's premises for which OPPD pays a rebate under any Program Type. The customer shall indemnify, defend and hold harmless OPPD and its directors, officers and employees from any such Liabilities.
6. Rebates are payable to the OPPD customer specified in the rebate application.
7. OPPD reserves the right to limit any rebate payment to not exceed 50% of the total cost for the project, services, or appliance.
8. OPPD is not responsible for any tax liability imposed on the customer as a result of rebate funding. Consult your tax advisor for more information.

HVAC Cooling System Tune Up Rebate Requirements

1. This program began April 2023, rebates are not available for Cooling System tune ups completed prior to program initiation.
2. An OPPD customer may receive one rebate per calendar year for obtaining a tune up on a Cooling System for each premises in the OPPD service territory. Premises having more than one Cooling System unit may be eligible to receive a rebate for each unit.
3. OPPD reserves the right to limit any rebate payment to not exceed 50% of the total invoiced cost for the tune up.
4. The OPPD HVAC Check List must be completed and signed by both the customer the cooling system technician performing the work.
5. Cooling System tune up rebates are available for existing premises only.
6. Cooling System tune up rebate application must be submitted within 90 days of the service date on the invoice the Cooling System tune up occurred.

Customer Liability/Rebate Forfeiture

1. In the event a rebate applicant cannot provide a completed OPPD Cooling System Checklist to OPPD within 10 days following OPPD's request, the applicant will forfeit the rebate or, if already received, will repay OPPD the fair market value of the rebate.

ENERGY STAR Appliance Rebate Requirements

1. Only one rebate for each appliance type per metered premise every 10 calendar years.
2. Invoice must show: The appliance, cost of the appliance, date purchased, business name and address of where purchased.
3. This rebate is for the replacement of existing appliances. New construction appliances do not qualify.
4. The existing appliance must be permanently taken out of service in order for the replacement appliance to qualify.
5. Program launched October 2023. Rebates must be claimed within 90 days of the purchase or delivery date (whichever later) on the sales receipt.
6. Rental units are eligible for rebates at one rebate per appliance per unit every 10 years.
7. The cost of the appliance must be greater than twice the rebate amount for that appliance.
8. All appliances must be ENERGY STAR certified with an ENERGY STAR Unique ID.

9. Refrigerators and freezers must be 13.9 cubic feet or larger in order to qualify for any rebate.
10. Clothes washers, electric clothes dryers and dishwashers must be full-size or larger to qualify for a rebate.

General Program Information:

1. All rebates are paid via check to the OPPD account holder as listed on the OPPD bill at the premise for which the application is submitted. No exceptions. Property landlords do not qualify for residential rebates unless they are the current OPPD account holder listed on the OPPD bill at the premise for which the application is submitted.
2. Rebates may take up to 6 weeks to process.
3. The customer must purchase appliances from a retailer shown on the OPPD list on OPPD.com in order to qualify for any rebate.
4. The customer may submit for the rebate either by mailing in the correct application and invoice/sale receipt or online through their OPPD Residential Rebate Portal.

Electric Lawn Equipment Rebate Requirements

1. Only one rebate for each piece of battery powered electric lawn equipment per customer every 10 calendar years.
2. Invoice must show: The piece of equipment, cost, date purchased, business name and address of where purchased.
3. The cost of the purchased electric lawn equipment must be equal to or greater than that of the rebate dollar amount excluding any taxes or additional fees.
4. The equipment purchased must be fully powered by battery (this rebate excludes hybrid gas-electric equipment and corded equipment). Mowers must have a blade. Hybrid trimmer/string mowers and similar hybrid devices do not qualify.
5. Program launched November 2023. Rebates must be claimed within 90 days of the purchase date on the sales receipt.
6. Equipment must be new and not used or refurbished. Applicants must provide the serial number of the equipment.

General Program Information:

1. All rebates are paid via check to the OPPD account holder as listed on the OPPD bill at the premise for which the application is submitted. No exceptions. Property landlords do not qualify for residential rebates unless they are the current OPPD account holder listed on the OPPD bill at the premise for which the application is submitted.

2. Rebates may take up to 6 weeks to process.
 3. The customer must submit for the rebate either by mailing in the correct application or applying online through their OPPD Residential Rebate Portal as well as a copy of the invoice/sale receipt.
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Weatherization Rebate Requirements

1. Only one rebate (up to \$500) per address every 15 years for attic insulation.
2. Up to \$1,000 of rebates per address every 15 years for energy efficient window installation.
3. Invoice must show: The type of weatherization project, itemized cost for project/s, R-Value for insulation project or U-Factor for each window installed, business name, address of where purchased, and invoice or completion date of project.
 - a. Attic Insulation Self Installation Requirements:
 - i. Provide a picture capturing as much of your attic space as possible before insulation installation.
 - ii. Provide a picture displaying as much of your attic space as possible after insulation installation.
 - iii. Include two images from different areas of your attic, each showing a tape measure displaying the installed depth of insulation.
 - iv. Submit a clear image of the purchase receipt indicating the store name, manufacturer, product line, quantity of insulation bags, price, and date of purchase.
 - v. Provide the manufacturer's installation specifications outlining the R-Value corresponding to the installed inches of insulation.
4. The new total R-Value for the attic after insulation installation must be R-Value of 49 or higher to qualify for a rebate.
5. Windows installed must be U-Factor of 0.27 or lower to qualify for a rebate.
6. This rebate is only for homes built 15 years prior to Weatherization installation date. New or newer construction does not qualify.
7. Program launched November 2023. Rebates must be claimed within 90 days of the purchase date (or completion date of project) on the invoice.

Smart Thermostat Professional Installation Rebate Requirements

1. Only one rebate for each residential premise every 5 years.
2. Invoice must show: Name of installation business, total cost of labor, date of installation, and address where installed.
3. This rebate is for the replacement of existing hardware/equipment. New construction installations do not qualify.
4. The existing hardware/equipment must be permanently taken out of service in order to qualify.
5. Program launched September 2024. Rebates must be claimed within 90 days of the purchase date on the sales/labor receipt.
6. Rental units are eligible for rebate at one rebate per unit/premise every 5 years.
7. All smart thermostats must be enrolled in OPPDs Smart Thermostat program in order to qualify. If registration cannot be confirmed no rebate will be paid.
8. Smart Thermostat must be installed on HVAC units that are 2 tons or greater. Lower tonnage units do not qualify.
9. Customers are allowed any professional installation company to install their device.

General Program Information:

1. All rebates are paid via check to the OPPD account holder as listed on the OPPD bill at the premise for which the application is submitted. No exceptions.
2. Rebates may take up to 6 weeks to process.
3. The customer may submit for the rebate either by mailing in the correct appliance application and invoice/sale receipt or online through their OPPD Residential Rebate Portal.
4. The rebate will reimburse for the cost of labor to install one thermostat and as shown on the invoice, with a not to exceed amount of \$75.00.
5. An upload or copy of the original receipt is required for payment of any rebate.

In the event the customer receives a rebate from any OPPD Residential Rebate Program, the customer acknowledges and agrees to the Residential Rebate Program Terms and Conditions set forth above.

EXHIBIT A

RESIDENTIAL REBATE AMOUNTS			
Rebate Type	Rebate Amount	Unit	Frequency
HVAC			
HVAC TUNE UP	\$ 25	each	yearly
Discontinued for 2025 (budget met)			
ENERGY STAR APPLIANCE			
Refrigerator (13.9 cubic feet or larger)	\$ 100	each	10 years
Discontinued for 2025 (budget met)			
Freezer (13.9 cubic feet or larger)	\$ 50	each	10 years
Discontinued for 2025 (budget met)			
Clothes Washer	\$ 100	each	10 years
Discontinued for 2025 (budget met)			
Clothes Dryer	\$ 100	each	10 years
Discontinued for 2025 (budget met)			
Dishwasher	\$ 50	each	10 years
Discontinued for 2025 (budget met)			
WEATHERIZATION			
Attic Insulation (Contractor Maximum - \$500)	\$ 0.25	sq/ft	15 years
Attic Insulation (Self Install Maximum - \$250)	\$ 0.25	sq/ft	15 years
Window Upgrades (Maximum \$1,000)	\$ 75	each	15 years
ELECTRIC LAWN EQUIPMENT			
Battery Powered Walk-Behind Lawn Mower	\$ 100	each	10 years
Discontinued for 2025 (budget met)			
PROFESSIONAL INSTALLATION			
Smart Thermostat Installation Labor	\$ 75	Up to	5 years