

Residential Single-Family HVAC Terms and Conditions

January 1, 2026

PROGRAM DETAILS (Program rules and details are subject to change without notice.)

Qualifications for Program

This program is available to anyone who purchases and installs new high-efficiency A/C's and/or heat pumps per current program guidelines in a residential (individually metered) structure.

REBATES ARE NOT RETROACTIVE and ARE ONLY PAID IF PROGRAM FUNDING IS AVAILABLE WHICH CAN END WITHOUT NOTICE. Qualifying rebate amount is based on the efficiency rating indicated on the AHRI¹ Certificate. The structure must qualify for residential rate (110, 115) and be served by OPPD. **Customers OPPD account must be in good standing.** Rebates are for qualifying AC and heat pump systems installed in a single family home (not for sunrooms, garages, out-buildings, etc.). Systems smaller than 2 tons qualify for 50% of standard rebate unless conditioning the whole structure. Qualifying equipment includes new A/C's and electric heat pumps equal to or greater than **15.2 SEER2**. In addition, customers who install qualifying heat pumps can qualify for the lower winter electric rate (14 SEER minimum). Equipment may be inspected by OPPD before acceptance into the program. (See *verification of equipment below*.) All homes should have a heat gain/loss calculation (Manual J or equivalent) performed on the structure where the new HVAC system will be installed. (See *heat gain/loss calculation below*.)

Energy Conservation Rate (Heat Pumps only)

The rate will be effective in the customer's current billing cycle when OPPD receives and processes the application. To qualify, the electric heat pump must supply at least 50% of the space conditioning requirements for the structure and have an outdoor sensor/thermostat setting of 20°F or lower. A lower winter efficiency rate is available for those customers with installed heat pumps of 14 SEER or greater. This conservation service rate (115) is the same as the standard residential rate except for a lower last rate block in the winter billing period (October through May). Rate 115 is guaranteed for an additional 5 years in the event the program is terminated.

Determination of equipment qualification for the Residential Energy Conservation Rate 115 will be at the **sole discretion of OPPD**.

¹ AHRI – Air Conditioning Heating & Refrigeration Institute

² SEER – Seasonal Energy Efficiency Ratio, a unit of measurement for the efficiency of the equipment. *The Air Conditioning, Heating and Refrigeration Institute (AHRI)* has established SEER or EER ratings for all heating and cooling units. This rating can be found at ahridirectory.org.

Equipment Verification

HVAC equipment **may** be checked for model # and matching coils according to AHRI, by OPPD before acceptance into the program.

Disclaimer

OPPD's inspection and/or qualification of any equipment or installation shall not act as, nor be construed or deemed to be, any guarantee, endorsement or warranty by OPPD of the quality, safety, workmanship, operation or energy efficiency of any such equipment or installation. OPPD hereby expressly disclaims any such guarantee, endorsement or warranty. Applicant and its equipment provider hereby acknowledge and agree that OPPD shall have no obligation or liability for any inspection performed or qualification granted by OPPD on any equipment or installation nor for the replacement, repair, maintenance or servicing of any such equipment or installation. Equipment selection is entirely the decision of the customer/HVAC contractor. OPPD makes no warranties, expressed or implied, with respect to any equipment purchased or installed by or on behalf of customer, including thermostats. Cost savings will vary according to variables, that include, but are not limited to, the manner which the customer uses the equipment, weather, home condition and energy efficiency, and utility usage and costs. Energy savings are estimated based on averages.

Note

Applications may take up to 6 weeks to process

Equipment selection is entirely the decision of the customer/HVAC contractor. OPPD makes no warranties, express or implied, with respect to any equipment purchased or installed by or on behalf of customer, including thermostats. Cost savings will vary according to variables, that include, but are not limited to, the manner in which the customer uses the equipment, weather, home condition and energy efficiency, and utility usage and costs. Energy savings are estimated based on averages.