

# Residential Incentive Program Terms and Conditions



**Updated December 2025**

PROGRAM RULES AND DETAILS ARE SUBJECT TO CHANGE WITHOUT NOTICE.

## Qualifications for Program

Each incentive recipient must be an OPPD residential customer (on a residential rate), with OPPD account(s) in good standing. Property landlords do not qualify for residential incentive unless they are the current OPPD account holder. Additionally, all incentive recipients must meet the requirements (the "Incentive Requirements") set forth in the following programs (a "Program Type"): (a) DIY Home Energy Assessment.

## Program Funding Requirements

Participation is on a first come first served basis.

If the program budget is exhausted during the calendar year the program will become SOLD OUT. No applications for the program will be accepted until after January 1 of the following year, provided the program is funded for that calendar year.

## General Terms and Conditions

1. This program is subject to change or cancellation without notice.
2. OPPD reserves the right to verify sales transactions and inspect projects prior to and after receiving incentives.
3. OPPD reserves the right to install a metering device on existing and new equipment to verify energy savings.
4. OPPD reserves the right to limit or to decline to provide incentives in its sole discretion. Refer to specific Incentive Requirements and the Residential Incentive Amounts for established incentive limits.
5. Submitting incomplete or missing information will delay processing of the incentive.
6. The customer/contractor certifies that each energy-efficiency measure complies with all federal, state and local safety, building and environmental codes.
7. Falsifying any information may lead to cancellation of this and future incentive applications, a claim by OPPD for the return of any incentive payments and/or the exercise by OPPD of available legal remedies.
8. OPPD shall own all rights to existing and future emissions credits, efficiency certificates, renewable energy credits, tradable renewable certificates and/or any and all other environmental benefits associated with the implementation of all projects that receive OPPD incentives.

## Tax Credits

Consult your tax advisor for any applicable federal tax incentives available for installation of energy-efficient equipment.

## Nebraska Department of Water, Energy, and Environment (NDWEE)

Consult NDWEE regarding its low-interest loan program as a financing option.

## Disclaimers

1. OPPD does not offer any warranty or guarantee of any kind, express or implied, as to the performance of any equipment installed by or on behalf of the customer.
2. OPPD expressly disclaims all warranties, express or implied by law, including but not limited to any warranty of fitness for a particular purpose or warranty of merchantability with respect to equipment installed by or on behalf of the customer.
3. OPPD does not endorse any manufacturer, contractor or vendor, or any product or system design. The customer is solely responsible for the contracting of and payment for any equipment installed on the customer's premises. There is no contractual relationship, express or implied, created between OPPD and any vendor, contractor or other person or entity hired by the customer to design, install, maintain or repair the customer equipment.
4. The customer/contractor is responsible for the proper disposal and/or recycling of any waste generated as a result of the project.
5. OPPD shall not have any liability to the customer or to any third party for any injury (including death), loss, damage, cost or expense of any kind ("Liabilities") arising from or related to any equipment on the customer's premises for which OPPD pays a incentive under any Program Type. The customer shall indemnify, defend and hold harmless OPPD and its directors, officers and employees from any such Liabilities.
6. Incentives are payable to the OPPD customer specified in the incentive application.
7. OPPD reserves the right to limit any incentive payment to not exceed 50% of the total cost for the project, services, or appliance.
8. OPPD is not responsible for any tax liability imposed on the customer as a result of incentive funding. Consult your tax advisor for more information.

## DIY Home Energy Assessment

1. This promotion is only available for OPPD single-family residences homeowners.
2. Only one DIY Home Energy Assessment Kit/BoostBox for each eligible single-family residential premise every 3 years.
3. Multi-family residences, commercial, or industrial premises are not eligible for this program.
4. Eligible customers will be charged a \$19 purchase fee instead of normal price of \$99 for participating in the program. Non-eligible customers will be charged at full price for the assessment.
5. All payment processing, shipping, device returns, and technical support are managed directly by HomeBoost under their Terms of Service. For any inquiries regarding these matters, Customers must contact HomeBoost customer support directly at [hello@homeboost.com](mailto:hello@homeboost.com). OPPD is not responsible for any issues arising from HomeBoost's fulfillment of the BoostBox.
6. For other questions about the program, contact OPPD Customer Support at [customerservice@oppd.com](mailto:customerservice@oppd.com).

### General Program Information:

1. By participating in the program, Customer agrees to share audit results, survey feedback, and related energy usage data with OPPD for reporting and analytics purposes. Customer data will be handled in accordance with OPPD's Privacy Policy.
  2. Customers may be asked to complete a brief post-assessment feedback survey via email or phone call. Participation is encouraged to help evaluate the program's effectiveness.
  3. Customers are solely responsible for verifying the accuracy of audit recommendations and for arranging any contractor's work at their own risk and cost.
  4. OPPD does not guarantee any specific energy or cost savings outcome of the estimated recommendation provided in the assessment.
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In the event the customer signs up for any OPPD Residential Incentive Program, the customer acknowledges and agrees to the Residential Incentive Program Terms and Conditions set forth above.

