

SMART METER, SAFE DATA



What's changing about how my data is collected?

Smart meters automate the process of collecting your energy usage data - making it faster, more accurate, and more secure. Instead of a technician reading your meter each month the smart meter securely transmits your usage data to OPPD over an encrypted network.



What kind of data does the smart meter collect?

Smart meters collect data about your energy usage to better plan and enhance service availability. This includes power, energy, and outage information.

How can I be sure my data is secure?

Smart meters transmit encrypted data through OPPD's own secure communication network. While this technology is wireless, it does not use internet channels to send information.

Encryption

Data sent from your meter is encrypted similar to how banks protect financial information online.

No Personal Data Shared

The meter is only capable of sending energy - related data (like usage and voltage) not your name, address, or internet data.

Secure Network

Your data travels over a dedicated, secure network that's separate from the public internet and is monitored for threats.

FCC Standards

OPPD's smart meter technology meets federal security and privacy regulations, including standards from the Federal Communications Commission (FCC).

Can hackers access my smart meter or data?

Our smart meter network uses advanced security practices to keep your information protected. OPPD's private network conforms to the highest level of federal privacy and data encryption standards.