

QUARTERLY AMI UPDATE BOD ALL-COMMITTEE MEETING

➤ 08.19.25 ➤



Brad Underwood
Vice President and Chief Financial Officer



AGENDA

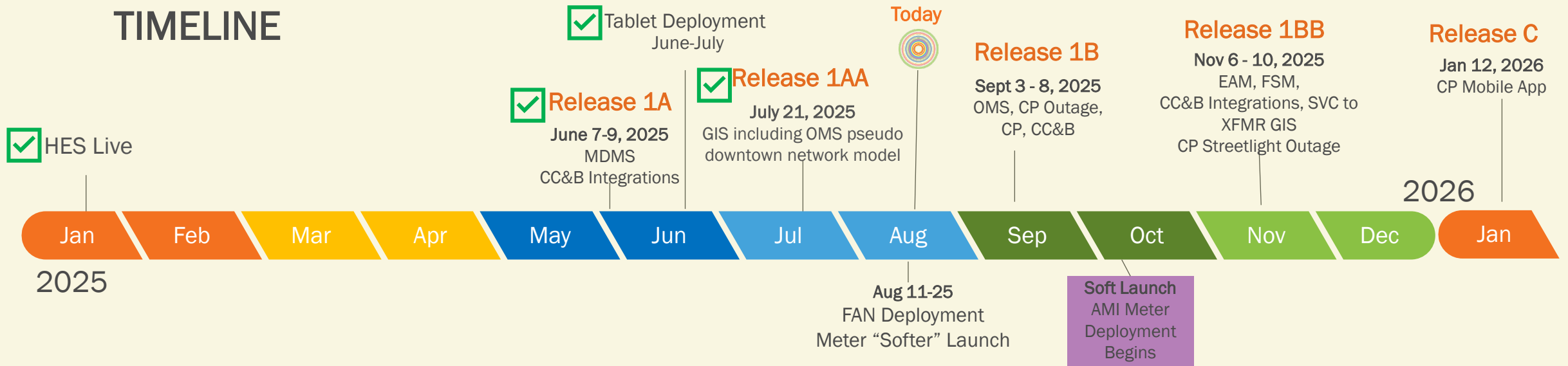
August 19, 2025

- Completed Milestones: Go-lives for MDMS, CC&B, and GIS
- AMI Employee Roadshows
- What's Next: Upcoming Program Milestones
- Customer Outreach & Education Update

AMI PROGRAM RELEASE SCHEDULE



TIMELINE



Milestone Completed



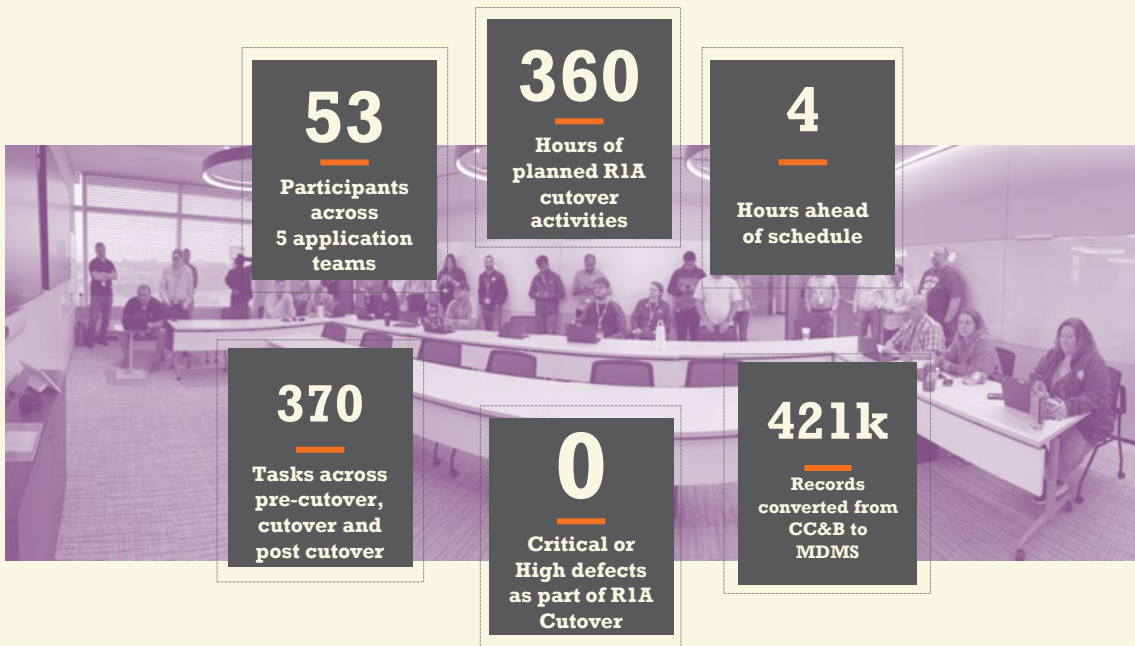
Today Aug 19, 2025

AMI PROGRAM – COMPLETED MILESTONES



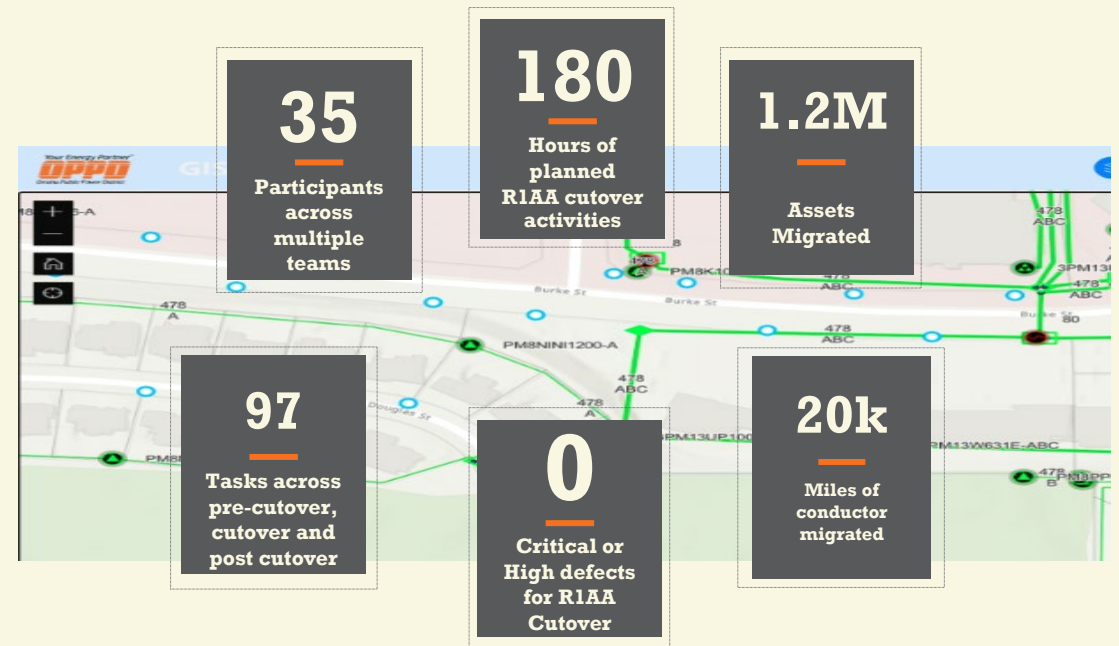
Release 1A: Meter Data Management System (MDMS) and Customer Care & Billing (CC&B) Integrations Go-Live:

- Release 1A Cutover was completed on June 8
- Currently in the “hyper care” phase with no major issues
- By the numbers:



Release 1AA: Geographic Information System (GIS) Go-Live:

- Release 1AA Cutover was completed on July 20
- Currently in the “hyper care” phase with no major issues
- By the numbers:



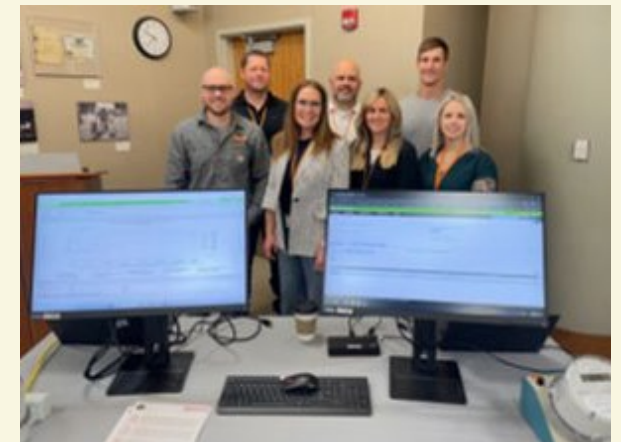
YOUR ENERGY FUTURE ROADSHOW

The AMI Roadshow ran from **April 22 to June 23**. Leads from each project engaged with OPPD employees to **demonstrate the new technology** and talk about **what's changing**.

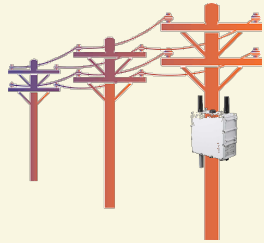
8 PROJECTS
SHOWCASED

8 SESSIONS

387
EMPLOYEES
ENGAGED



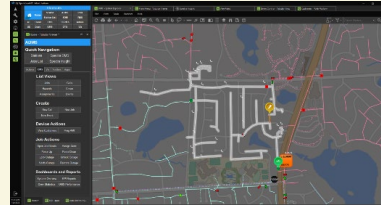
UP NEXT



Field Area Network (FAN)

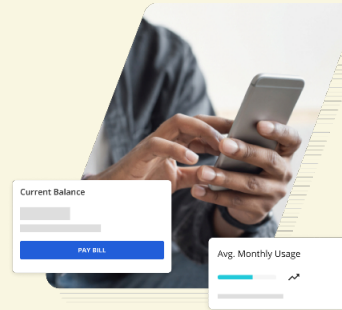
L&G Gridstream RF

Deployment begins:
August 11



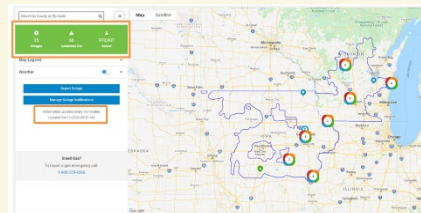
Outage Management System (OMS)

AspenTech/OSI OMS/DMS



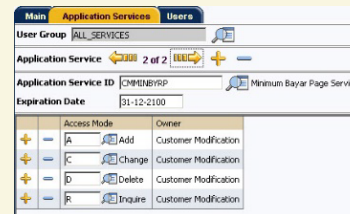
Customer Platform

SEW Smart CX



Outage Map

SEW Smart CX



Customer Care & Billing (CC&B) Integrations

Oracle CC&B

Release 1B: Sept. 7 Go-live



Soft Launch AMI Meter Deployment

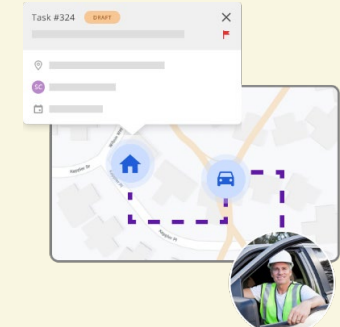
L&G Revelo Meters

Oct 2 – Jan 31



Enterprise Asset Management System (EAM)

IBM Maximo



Field Service Management (FSM)

SEW Smart Wx

Release 1BB: Nov 10

CUSTOMER OUTREACH ACCOMPLISHMENTS

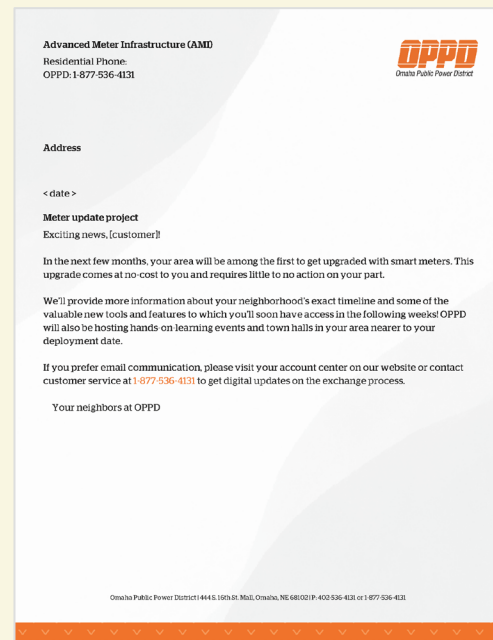


- Completed local leader meetings
 - **Positive sentiment**
 - **Multiple requests for follow up presentations or meetings**
- Customer engagement plans + materials being developed + executed

Yard
signs



Customer
letters
and
emails



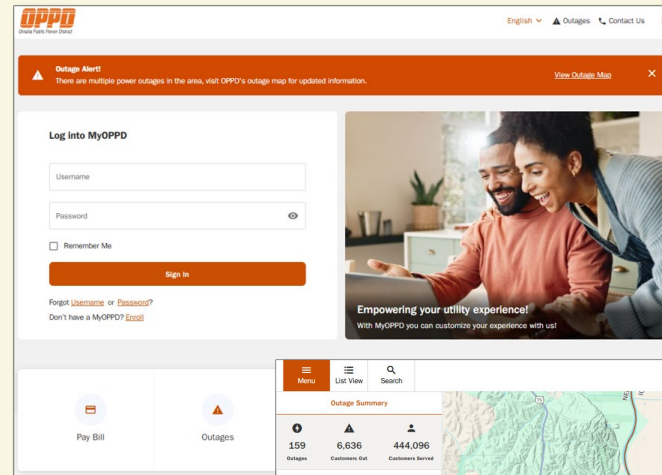
Health &
data sheets

Doorhangers



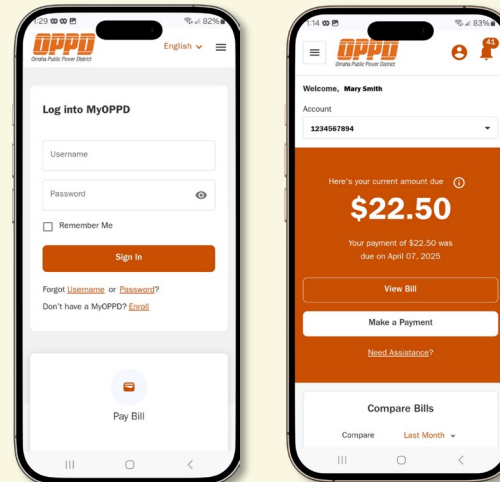
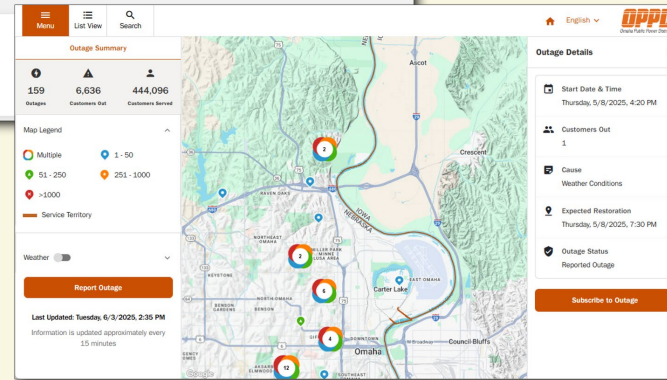
MyOPPD

- New digital portal for customers to
 - Pay bills
 - Start or stop service
 - View account information
 - Receive messages from OPPD about outages and billing
- Replaces MyAccount
- Launches early September



Main
landing
page

New
outage
map



Mobile app coming
in 2026





BENEFITS


- Detailed information about specific energy usage
- Self-service options for billing and payments
- Receive the most current information around outages, including a more modern outage map
- Add personal info and guest users
- Spanish options


CUSTOMER & COMMUNITY LEADER EVENTS

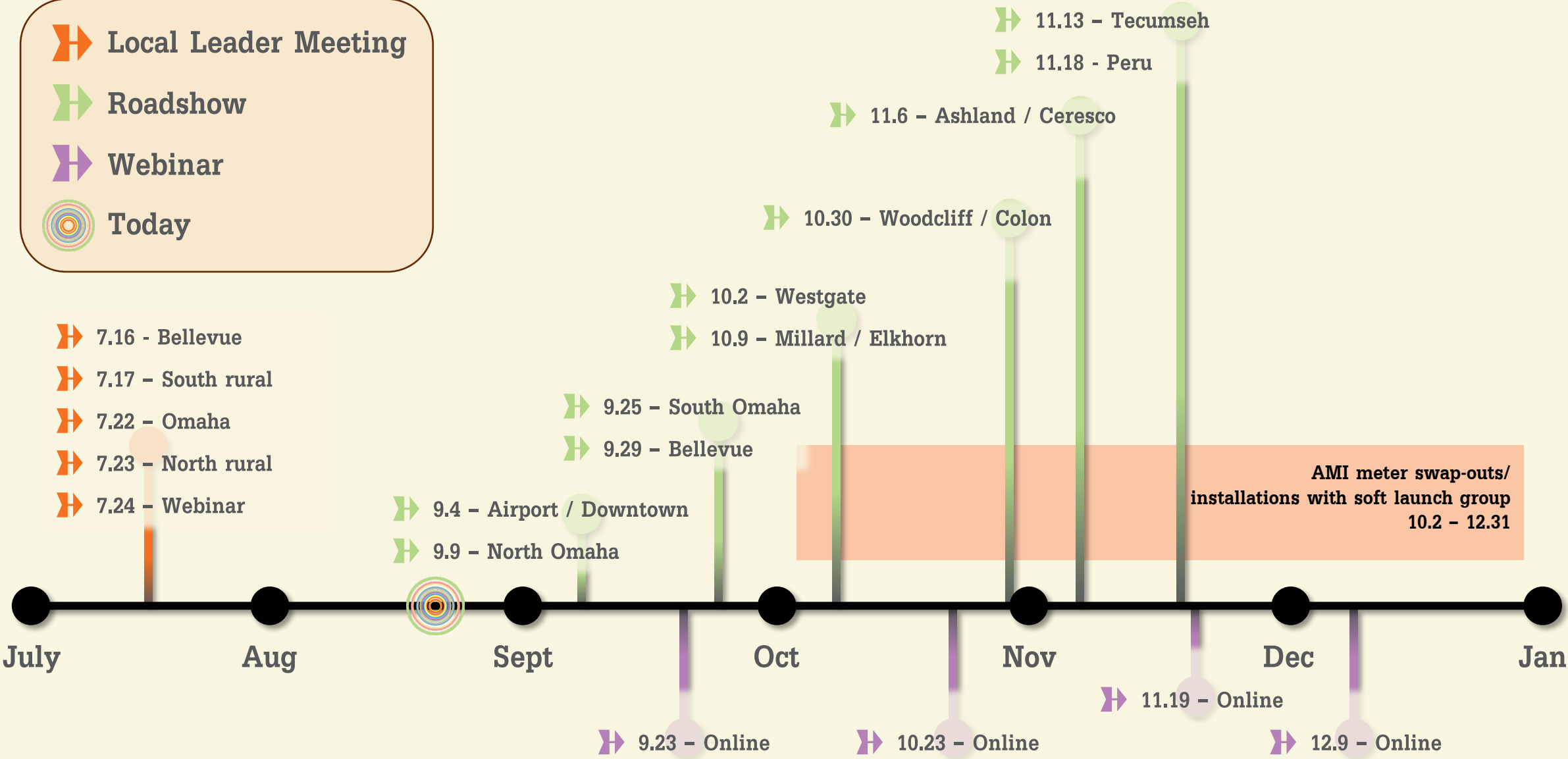


 Local Leader Meeting

 Roadshow

 Webinar

 Today



» Q&A