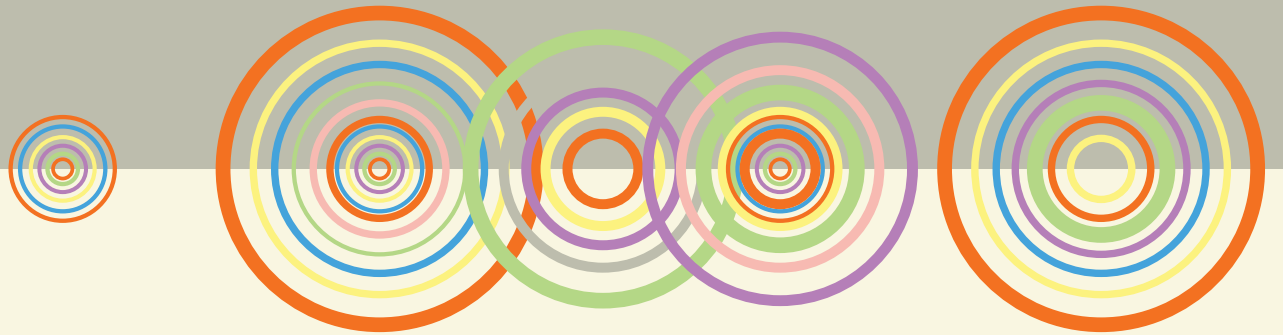


➤ 06.17.25 ➤

AMI OPT-OUT SERVICE CHARGE

Bradley R. Underwood
Vice President and Chief Financial Officer



ADVANCED METERING INFRASTRUCTURE (AMI) OPT-OUTS

Basis of Change

OPPD has historically provided customers with the option of special meters to provide flexibility.

As OPPD transitions to AMI, additional cost considerations have been identified to reflect this transition to continue to provide the same customer flexibility.

The Brattle Group encourages continuing the ability to allow customers the option to utilize basic meter technology.



AMI OPT-OUT CHARGES



Rider 470M – Monthly Meter Reading

Recurring Charge - \$50

- Existing charge in the Service Regulations and Schedules
- Language update to include all non-standard meters (currently specifies inaccessible meter of non-automated meter read meter)
- Meter Reading Cost
- Customer Service & Admin

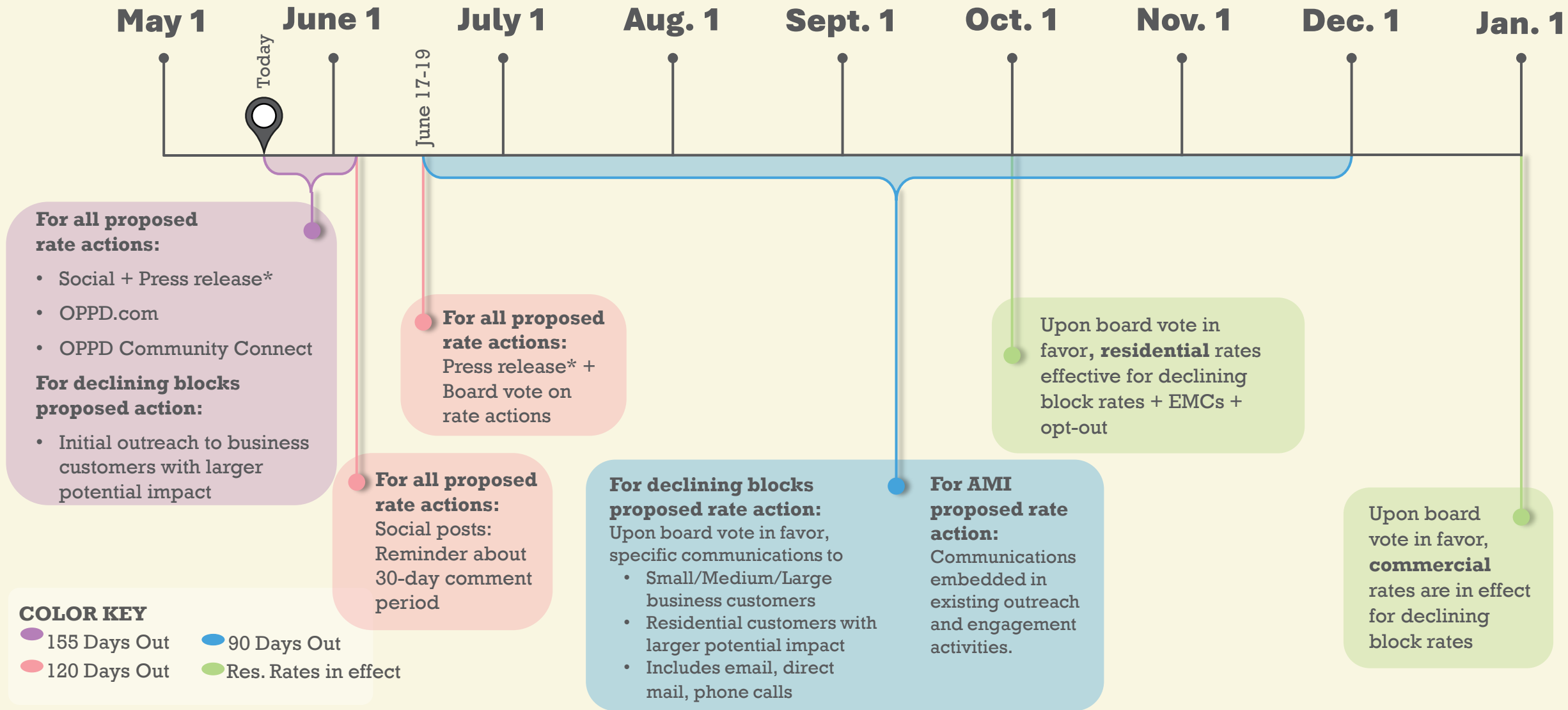
Rider 470N – Non-AMI Meter Installation

Upfront Charge - \$220

- New charge
- Customer System Costs
- Meter Costs
- Lock & Seal Costs
- Mailing Costs
- Special Meter Installation Cost

CUSTOMER OUTREACH

Declining Block Removal and AMI Opt-Out Service Charge



CUSTOMER FEEDBACK

Feedback about AMI Opt-Out Rate

Themes

- Not a lot of interest in the topic, very little feedback
- Some customers want option to report their meters themselves
- Concern of lifespan of meters
- High cost of opt out
- Some question security risks and safety of equipment
- Some support of program
- Question of how this impacts multi-tenant housing

Sentiment

- Mixed sentiment across the board
- Many negative concerns are those we have anticipated and plan to educate as the program rolls out
- Few do not want the smart meter

30-Day Comment Period Breakdown

- 5 OPPDCommunityConnect (5/13-6/2)
- 1 OPPDCommunityConnect (6/3-6/15)
- 7 Social Media (5/13-6/2)
- 13 Social Media (6/3-6-15)
- 0 Board, Customer Care and Media Contacts