

Advanced Metering Infrastructure (AMI) Ecosystem Program Update

David Whisinnand, Sr. Director Digital Transformation All Committee Meeting August 13, 2024

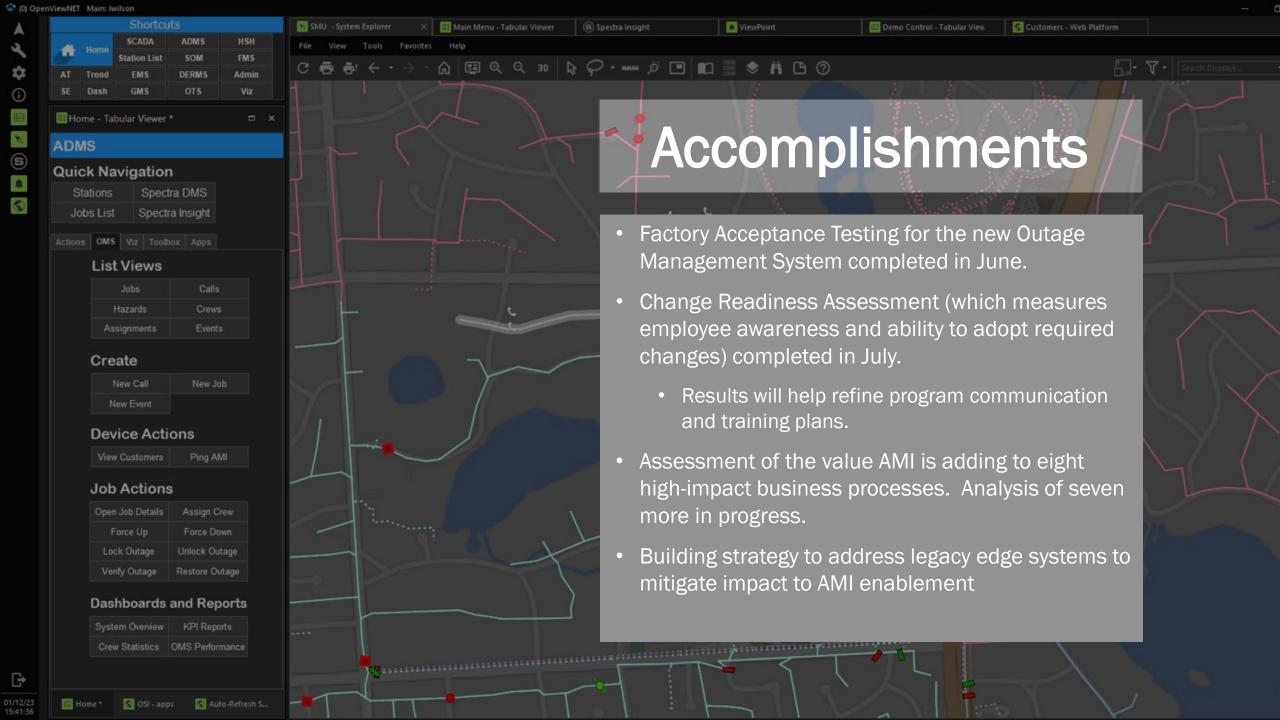
Agenda

- Program Highlights and Accomplishments
- Project Spotlight Geographic Info System (GIS)
- AMI Ecosystem Program Broad Benefits
- Upcoming Activities and Next Steps









Beyond AMI

Program is having broad impacts on how OPPD builds, plans and executes strategies

LEARNINGS BENEFIT ENTIRE ORGANIZATION

- Matured organizational change management, including engaging front line in design efforts
- Enhanced project management framework, including integrated scheduling and more proactively managing systemic dependency and risks
- Deepened business process design and value analysis
- Set new standards for paperless workflow
- Implemented cloud technology and cybersecurity
- Enhanced leadership acumen around coordinating multiple strategic partners and resourcing for strategic execution of large programs



Project Spotlight: GIS

Replaces existing applications with Esri's industry-leading ArcGIS.

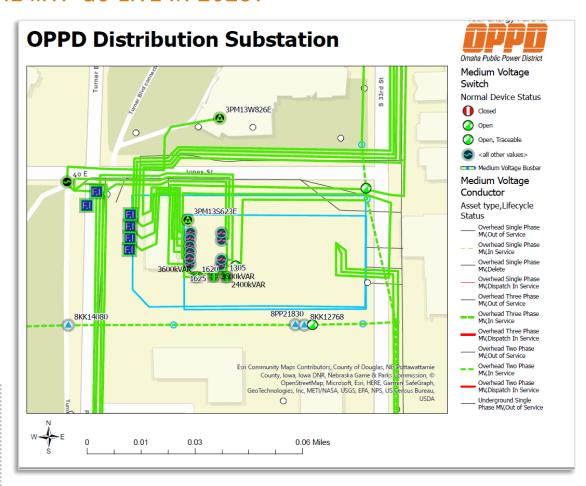
WHAT CAN WE EXPECT AT THE MVP GO-LIVE IN 2025?

- Pinpoint map accuracy
- Subscription-based service for up-to-date background maps
- Aligned symbology between GIS and Outage Management System (OMS); enabling better communication between system operators and field workers
- Dynamic scaling to allow for a better viewing experience
- Field feedback (redlining) about incorrect information managed through Field Service Management (FSM) Network connectivity tracking and tracing capabilities
- Browser-based interface provides read-only access to viewers

NOTE: GIS has gone live for a small number of users as part of the soft deployment.

PLANNED FUTURE CAPABILITIES

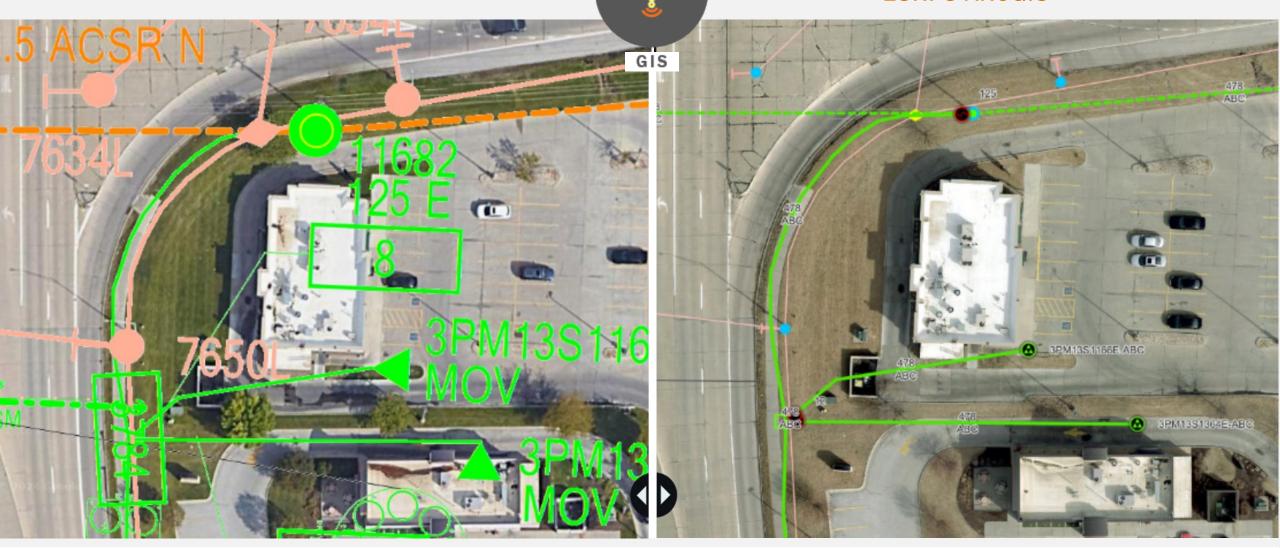
- As a foundational building block, ArcGIS can support new GIS growth, such as fiber optics network management and facilities management
- Expansion to transmission lines, substations, buildings, and OPPD property is being explored





GTECH

ESRI'S ARCGIS







Q3 FOCUS: TRAINING DEVELOPMENT, INTEGRATION TESTS

- System and integration testing for projects in progress or beginning soon
- End-to-end testing of AMI Head-end System, Meter Data Management System, Customer Care & Billing begins this fall
- Training development planned in Q3 2024 across the program
- Pre-soft launch testing planned for Q1 2025
 - A limited number of AMI meters will be installed at OPPD facilities and a small number of employee homes
 - Effort will test technology and customer communications





