

# **NOS Outreach and Engagement**

PI Committee Update October 18, 2022

### Phase Updates at Monthly PI and Board Committee Meetings

#### Phase I (pre-August vote)

PLAN

Inform and communicate local, regional and national challenges and changes to the electrical system landscape.

Various, internal communications, external 1:1s, videos, industry articles, Speakers Bureau, website education, FAQs, etc.

#### Phase II (Aug-Dec)

Engage with, consult and listen to local educational, public health, and community-led organizations.

ACT

Listening tour, data collection, employee community connections and retiree outreach, LB1024 hearings, NOS plant tour and community leader conversations.

#### Phase III (Jan-TBD)

MEASURE

Output of listening phase – plan to be developed based on feedback.

Likely to include continued engagement with LB1024 implementation and the North O business park, product development & marketing engagement, community conversation and events.



## **Outcomes and Community Conversations**

To understand concerns, listen and gain insight, including the community's perceptions, wants and needs.

- Chamber and business leaders
- Public officials
- Public health
- Community leaders
- Community organizations
- DEI organizations
- Neighborhood associations





# **Listening and Learning**

- OPPD Employee Meeting those living closest to NOS
  - Outcome: Gained better understanding of NOS perceptions; landmark; opportunity; reliability
- Community Safety Day at Salem Baptist Church
  - Outcome: Questions around lowering bills, from rooftop solar to energy efficiency
- LB1024 public hearings
  - Outcome: OPPD present at every hearing; understanding the desired needs of the North and South Omaha communities
- NOAH Champion of Change Luncheon
  - Outcome: Attendance and education around the Social Determinants of Health (the full picture)
- Douglas County Health Department Meeting
  - Outcome: Questions and desire to learn about streetlight outages and management





### **Looking Forward**

• Clarity and alignment from Board on what success looks like

Engage with local educational, public health, and community-led organizations in carrying out the process that includes engaging the North Omaha community in understanding the benefits and developing action plans to reduce overall impacts related to ongoing operations at North Omaha Station for residents.

- Tours with elected officials and community leaders
- Key 1:1 meetings
- Continued listening tour



