

# President's Report

June 11, 2020



# May Baseload Generation

- Nebraska City Unit 1 – Capacity Factor: 65.9%
- Nebraska City Unit 2 – Capacity Factor: 60.3%
- North Omaha Unit 4 – Capacity Factor: 66.5%
- North Omaha Unit 5 – Capacity Factor: 51.2%

# May Peaking Generation

- Cass County – Capacity Factor 0.3%
- Jones Street – Capacity Factor 0%
- North Omaha Unit 1 – Capacity Factor 0%
- North Omaha Unit 2 – Capacity Factor 0%
- North Omaha Unit 3 – Capacity Factor 0%
- Sarpy County – Capacity Factor 0.7%

# May Renewables

- Renewable energy contributed 38.9% of OPPD's retail energy sales.
- Wind capacity factor of 36.9%

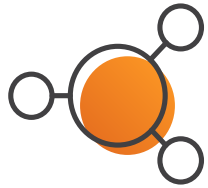
# New Product Announcement



- Gift of Energy allows anyone to make a payment toward a friend, loved one or neighbor's OPPD account
- Visit [OPPD.com](http://OPPD.com) > Payment > Assistance Programs and locate the Gift of Energy form to completed and returned to OPPD for processing

# Powering through the pandemic

## Business Technology



Average number of employees securely logged in remotely  
**858**

Number of WebEx sessions in May  
**8,108**

Minutes of participant meeting time in April  
**1.52 million**

## Customer Service

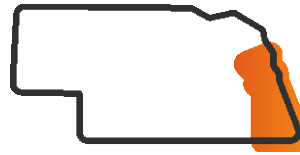


Average time before call answered  
**1 minute, 47 seconds**

Scam reports fielded  
**558**

Scammer phone numbers shut down through external partnerships  
**25**

## Real Property & Facilities



Maintained safe and hygienic conditions for critical employees working at OPPD facilities.

Relocated employees working at Energy Plaza and secured the facility after civil unrest in the downtown area.

## Energy Delivery



Partnering with county and city partners on road projects moving forward in response to reduced traffic

Continuing prompt restoration times for unplanned outages

Reliability work around underground cable replacement

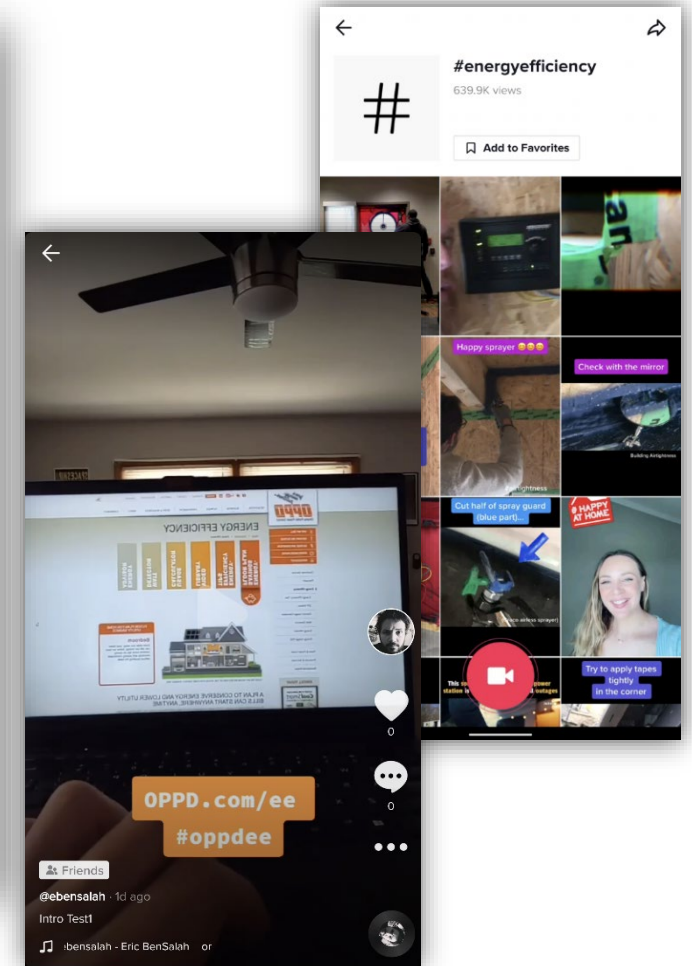
## Transportation



OPPD transportation personnel continue to maintain continual support and are on call to keep the fleet rolling, under all circumstances.

# Energy Efficiency Education and TikTok Challenge

- OPPD is joining the TikTok community! Follow us at @omahapublicpowerdistrict
- New opportunity to learn and engage with OPPD on energy efficiency matters with new content being added regularly by OPPD's Energy Consultant!
- **Join the challenge starting on June 9<sup>th</sup>!**
  - Students age 13-18 will choose an Energy Efficiency tip (visit [OPPD.com/ee](http://OPPD.com/ee) for ideas) and create a TikTok video for it.
  - Hashtag for the challenge: #oppdee
  - Three (3) winners chosen each month win a gift card and bill credit.



# Customer-Owned Generation

- OPPD released a new and improved Customer-Owned Generation application process and consumer resources!
- Visit [oppd.com](http://oppd.com) and watch the 90 second quick start guide on the basics of customer-owned generation and the interconnection process and use our solar calculator to determine if rooftop solar is right for you!





# Honor Our Community

2020 Believe and Achieve Award



# Honor Our Community

## Good News



# Honor Our Community



**HELP YOUR  
NEIGHBORS  
KEEP THE  
POWER  
ON**  
GIVE TO THE EAP

# Honor Our Community

## Energy Assistance Program



### Need Help?

- Call customer service at 1-877-536-4131
- Visit the Dollar Energy Fund list at <https://www.hardshiptools.org/AgencyFinder.aspx>
- Call the automated system at 1-888-650-9132

### How to donate to EAP

- Visit [oppd.com/donate](http://oppd.com/donate)
- Call customer service at 1-877-536-4131
- Make a pledge or donation on your OPPD bill statement by marking the appropriate box

# **Lawrence F. Wood**

**Lineman**

**June 20, 1964**

