



President's Report

April 16, 2020



March Baseload Generation

- Nebraska City Unit 1 – Capacity Factor: 60.7%
- Nebraska City Unit 2 – Capacity Factor: 61.9%
- North Omaha Unit 4 – Capacity Factor: 43.6%
- North Omaha Unit 5 – Capacity Factor: 28.7%

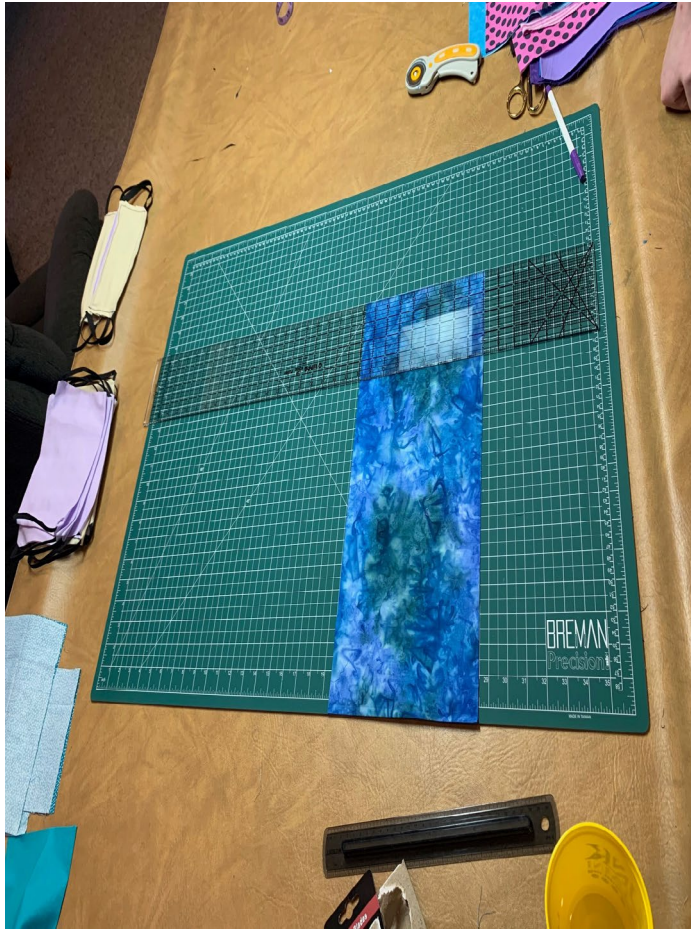
March Peaking Generation

- Cass County – Capacity Factor 0%
- Jones Street – Capacity Factor 0.1%
- North Omaha Unit 1 – Capacity Factor 0%
- North Omaha Unit 2 – Capacity Factor 0%
- North Omaha Unit 3 – Capacity Factor 0%
- Sarpy County – Capacity Factor 1.8%

March Renewables

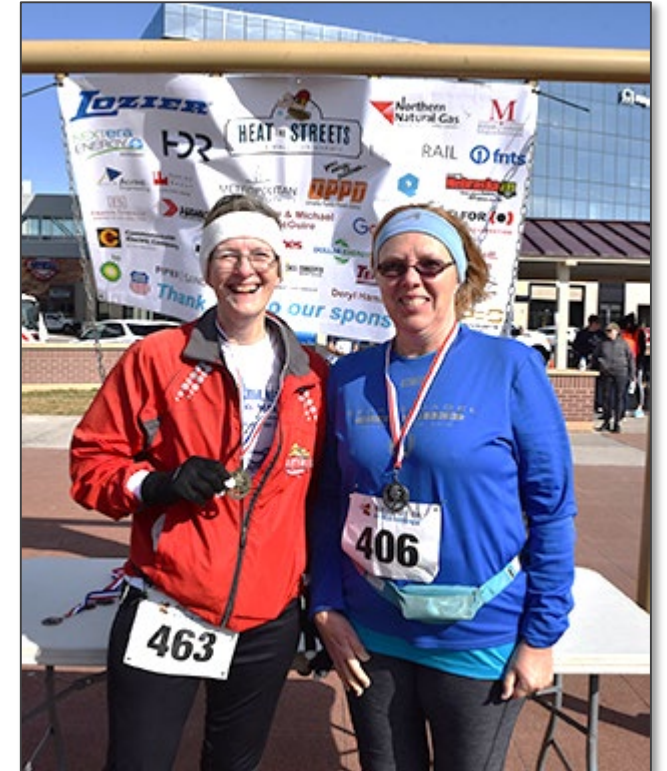
- Renewable energy contributed 40.4% of OPPD's retail energy sales.
- Wind capacity factor of 43.8%

Honor our Community



Honor Our Community

13th Annual Run & Walk for Warmth



Pictured right, OPPD Board Director Janece Mollhoff along with second place winner, Joan Harshbarger.

Photos courtesy of Roger Humphries Photography

Honor Our Community

Ronald McDonald House



Honor Our Community

Customer Satisfaction Award

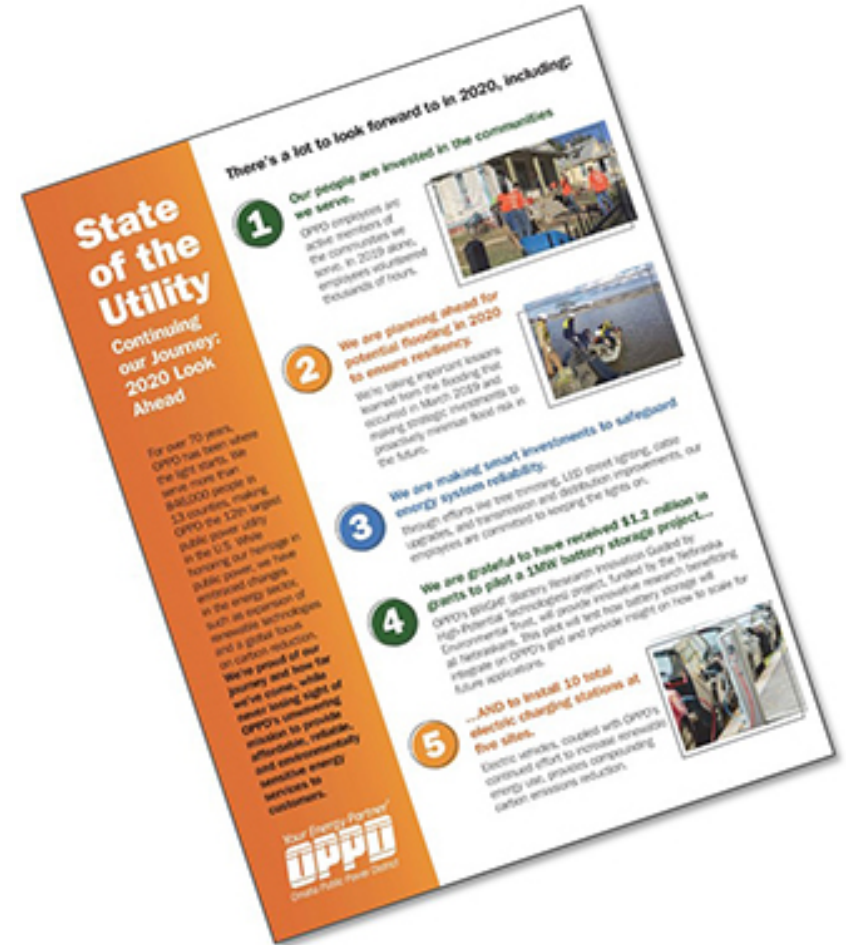
- OPPD was recently named one of the nation's 42 "Easiest to do Business With" utilities.
- Survey ratings:
 - how easy it is to obtain service,
 - information, and
 - offerings from a utility.



Honor Our Community

We Adapt! State of the Utility Online

- Moved from in-person meetings to online.
- Includes walk through presentation, handouts and feedback survey.
- We value your opinion!
- Visit *OPPDListens.com* for all State of the Utility information.

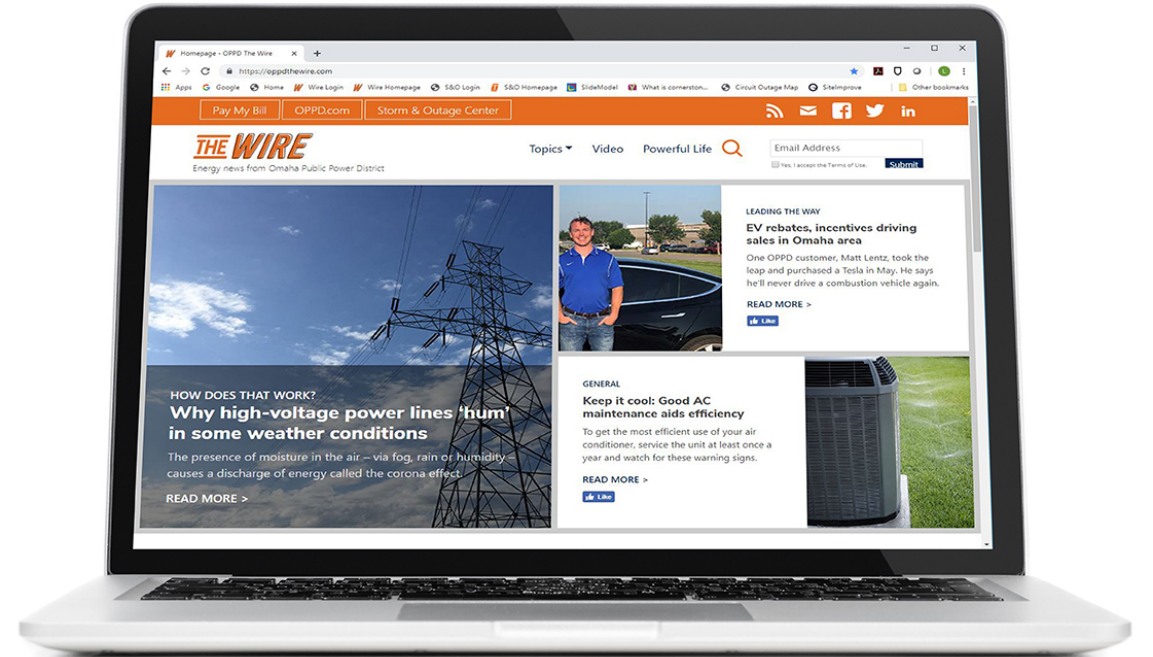


Honor Our Community

Infectious Disease Preparedness

Communicate with employees and families,
customer-owners, business partners

- oppd.com
- The Wire
- *Outlets*
- *OPPD News (internal)*
- Letters
- Social media



Caring for each other

- Negotiated **9 MOU's** with Locals 1483, 763 and 31 specific to the pandemic
 - Continue to provide clarification to management and negotiated items as needed
- Policies & guidelines for **Crisis Leave**
- Successfully completed first **virtual onboarding** of new employees
- **Legacy Program** moved to an online learning platform
- Held **online "huddle" meetings** to support people leaders
- **Modified policies** as appropriate (i.e., funeral leave, travel, vehicles)
- Provided easier access to **Teledoc, prescription medications**
- Ensured **compliance** with the Families First Coronavirus Response Act

Business Continuity Team

Daily updates and coordination allows OPPD to plan for long-term efforts and review current actions. Dozens of employees have served on rotations for more than 30 days to ensure OPPD is prepared and responsive to the evolving COVID-19 situation.

- **7,395 hours (and counting)** – Time in formal BCP activities
 - Meeting a minimum of twice daily, including during the weekends
- **146 employees** involved with BCP meetings, actions
- **Jan. 27** - Started planning our response, reviewed Infectious Disease Plan
- **Robust plans** enhanced around critical operations, employees, facilities
- **Material, equipment,** food, etc., in place to support long-term planning efforts

United Way of the Midlands COVID – 19 Fund

- OPPD and two other companies were asked to participate in the initial phase of this initiative
- Focus areas are: Mortgage/Rental assistance, Healthcare assistance, Food Assistance and Utility Bill assistance
- OPPD Senior Management and General Counsel committed \$16,000 to match employee funds
- 85 employees donated \$16,259 to United Way to support activities throughout our service territory; 100% Board and Senior Management support
- Total Raised for the United Way COVID-19 Fund was \$32, 259

OPPD Strategic Planning Update



Envision the Future: Strategic Vision 2050



Progress from Last Report (16 Jan 2020)

- COVID-19 Response
- Customer Engagement for the Future Strategic Initiative
- Pathways to Decarbonization Strategic Initiative
- Opportunities to Advance and Accelerate



Next Steps (May 2020)

- Electrical Systems Evaluation & Modernization Strategic Initiative
- Regular Updates

John Broderick

Substation Operator

June 22, 1953

